
Notice of Change Email

This page applies to the Enterprise Payment Platform. If you are looking for QuikPay or Commerce Manager, view the [QuikPay](#) section.

If a student has a valid email address on the system, a notice of change email can be sent when adjustments are made. These adjustments include changes in payment plans or student information.

Notice of Change emails are sent even when the preferred correspondence method is set to postal, as there is not a postal equivalent of this notice.

Viewing changes

The system generates an email and the subject line includes the name of your institution and the type of change.

- The **View Change** button allows the student to view all changes made to their record for the term.
- The student does not have to log in to the system to view the changes when accessing the button within 24 hours.
- After 24 hours, the student will be directed to enter a username and password before any information is displayed.

Customer information change notice

Nelnet Community College Change Notice

Fall 2019
Mitchell Parker
Customer #: 1000664209
Student ID: K35783

Mitchell Parker:

You are receiving this notice because a change was made to your customer information.

Go to [Nelnet Campus Commerce](#) to view a summary of your change(s).

[View Change](#)

Thank you,

Nelnet Campus Commerce

Si usted tiene preguntas sobre esta correspondencia,
llame al Servicio al cliente (800)609-8056.

Please do not reply to this automated message. The mailbox is not monitored.

Payment plan change notice

Nelnet Community College Change Notice

Fall 2019
Mitchell Parker
Customer #: 1000664209
Student ID: K35783

Mitchell Parker:

You are receiving this notice because a change was made to your payment plan .

Go to Nelnet Campus Commerce to view a summary of your change(s).

[View Change](#)

Thank you,

Nelnet Campus Commerce

Si usted tiene preguntas sobre esta correspondencia,
llame al Servicio al cliente (800)609-8056.

Please do not reply to this automated message. The mailbox is not monitored.