

Account Profile: Contact Info

This page applies to the Enterprise Payment Platform. If you are looking for QuikPay or Commerce Manager, View the [QuikPay](#) section.

This article explains how students can update their contact information through their Nelnet Campus Commerce online account.

Navigation

- On the blue navigation bar at the top of the screen, click **My Profile**.
- Click **Edit** in the Contact Information section.

Nelnet Community College nelnet CAMPUS COMMERCE es Español ? Customer Service

Home **My Profile** Financial Accounts 🔔 🔒 Signed in as Maya ➔

My Profile

Contact Information Edit

Address
121 S 13th St
LINCOLN
LINCOLN, NE 68508
United States

E-mail Addresses

Phone Numbers
Daytime: (555)555-5555

Authentication Edit

Phone Authentication
Q: What is the last name of your third grade teacher?
A: Mr. Ball
Q: What is your mother's maiden name?
A: Thomas

Communication Settings Edit

Text Services
You are not currently registered for Text Services.
Text Inquiry: Get your balance and make a payment anywhere and anytime. All you have to do is text **BAL**.
Payment Reminders: We will send you payment reminders before your next payment is due.

Notifications
Payment Reminders: E-mail
Other Notifications: E-mail

Manage Payers Add

An authorized party is someone you authorize to contact Nelnet about your account and make changes on your behalf.

Making changes

To update information:

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- Enter the new information or type over the existing data.
 - Click **Save** to retain the changes.



Please Note:

- Changes made here do not update the student record at the institution.
- Institution configurations may limit or block the demographic information that can be edited by the student.

Contact Information

Required fields are marked with a *

*Country

*Address

*City

*State

*Zip / Postal Code

*Time Zone

*E-mail Address 1

[Add another e-mail address](#)

E-mail correspondence will be sent to all e-mails provided.
All correspondence will be sent via e-mail only.

Please note: One phone number is required.

Daytime Phone

Evening Phone

Mobile Phone

Updating your demographic information here will not update your demographic information at NCC.

I certify that I am the subscriber to the provided cellular or other wireless number. To stay informed and receive the best service, I authorize Nelnet and its representatives and agents to contact me regarding my account at any current and future numbers that I provide for my cellular telephone or other wireless device using automatic dialing systems, artificial or prerecorded messages, and/or SMS text messages. I understand that standard message and data rates may be charged by my service provider(s).

By clicking 'Save' below, you agree to such contact related to your account.

[Cancel](#)

[Save](#)