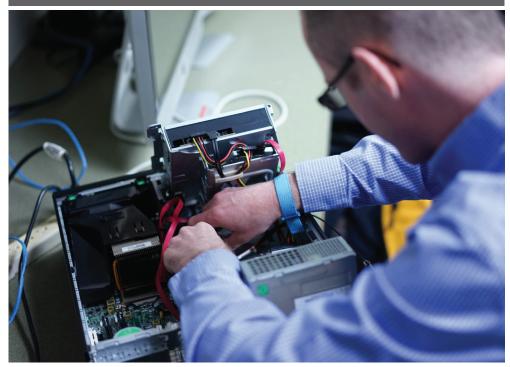
Ohio Wesleyan University

# It's All About OVU

**Staff Council Newsletter** 

May 2019



With hundreds of software and hardware upgrades a year, constant testing processes, and a busy call and help center, the basement of R.W. Corns Building houses the technological backbone of campus:

Information Services.

This OWU Staff Council Newsletter pays tribute to the department that constantly meets the challenges of an evolving technological world and a changing campus. Whether you're calling for some internet help or trying to coordinate phone lines, Information Services (IS) tirelessly plans, tests, fixes and more -- often during off-hours so campus functions aren't impacted.

Formed as a department in 1988, IS consistently partners and collaborates with many departments across campus, requiring its staff to be knowledgeable of a variety of products, from email to the projectors in classrooms.

"I am fortunate to have an excellent IS team," said Brian Rellinger, chief information officer. "They understand how our services align with the University goals, and what they can do to fulfill the Community Standards. I couldn't ask for anything more."

## MEET THE TEAM



**Jason Cox**Systems Administrator



Thomas Liwosz Technical Support Specialist



**Diane Manns** Business Manager & Student Personnel Coordinator



Adam Mayer Technical Support Specialist



Scott Middleton Technical Support Specialist



**Joe Peterson** *Systems Technician* 



Brian Rellinger
Chief Information Office



Mike Rue Help Desk Coordinator



**Kirk Rustin** Senior Systems Analyst



Systems Analyst



David Soliday Instructional Technologist



Harold Wiebe
Director of Computing Cer



Doris Yang
Systems Analyst

#### H.R. Buzzzzz...

#### **NEW STAFF:**

BER

#### DATES TO REMEMBER:

#### Welcome Back Picnic August 20

Catch up with co-workers and enjoy some great food to kick-off the new academic year!

**Wellness Expo** August 28 • 11 AM - 1 PM. Don't miss an inspiring guest speaker, helpful demonstrations, and an OWU favorite... giveaways. *Presented by the OWU Wellness Committee*. **B-well!** 

#### **All-Staff Meeting** August 29

Back by popular demand...brief yet informative updates from President Rock Jones and members of our leadership team.

#### **OWU Homecoming & Family Weekend** October 18-20

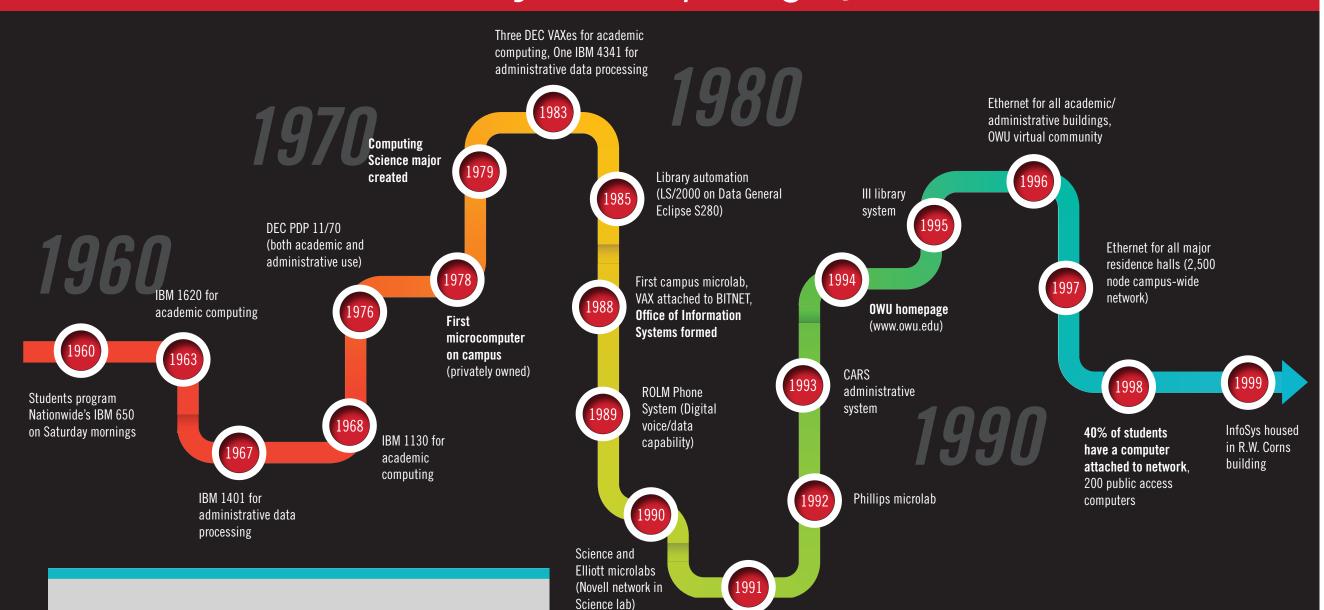
Enjoy the festivities as we welcome alumni and families back to campus.

#### **Staff Recognition Luncheon** January 9, 2020

Celebrate with staff across campus as we recognize work anniversaries and announce the newest STAR award winner.

Staff Council would like your feedback on the newly released Staff Council website: owu.edu/staffcouncil. Please send your comments to: staffcouncil@owu.edu

### Ohio Wesleyan Computing: 1960-2000



Information Services is instrumental in keeping our digital network world safe along with the servers. Information Services provides professional development for students, faculty, and staff. I have attended different technical training workshops and worked with David Soliday to provide current information for the Ad Astra training workshops. I have gained knowledge from attending the different workshops and plan to attend more. Jason Cox has been my main point of contact on the technology side for our scheduling system Ad Astra. He has been quick to help when running into issues. Jason played a role in the implementation of the new upgraded version of Ad Astra. Kirk Rustin played a major role in the implementation of our new housing director software. Throughout the implementation process, Kirk was always ahead of the game and always asking the right questions to find the answer that was needed. Though I have not worked with everyone in that department, OWU is fortunate to have a great Information Services team."

Jenn Budnar (Campus Reservations Coordinator)

I don't know what the Public Safety Office would do without our friends in Information Services. They can handle any computer problem we throw at them, and they patiently answer the variety of questions we always seem to have. They're one of those departments we know we can always count on!"

Bobbi Frey (Office Manager, Public Safety)

Comprehensive Computer

Planning Study, **VAX** 

attached to Internet

responsive, and so easy to work with. I could go on for days listing all of the things they have done to help the Registrar's Office streamline processes, increase accuracy, and improve services for our students. Thank you!"

Shelly McMahon (Registrar)

Our IS team is supportive.

Fast forward to

## **TODAY**

wifi installed in 2008: today over 600 access points ACROSS CAMPUS

9 computer labs (PUBLIC & ACADEMIC USE)

ON-CAMPUS MAINTENANCE SUPPORT FOR MORE THAN 450 computers

99%+ students
HAVE THEIR OWN COMPUTER

Whatever type of question I throw at them (be it hardware, software, server configuration, programming, etc.), the folks in IS are top-notch across-the-board. They've been nothing but super-friendly and very helpful regardless of whether I contact them on a Monday morning, a Friday at the end of the day, or any day/time in between. OWU's IS department is excellent and always a joy to work with."

Doug Thompson (Manager of Web and Electronic Communications)